

November 2009 Training Opportunities

For training opportunities, you will need to register through your Agency Training Contact Person (ATCP)

MON	TUES	WED	THURS	FRI
American Sign Language, Week 7 of 8* Basic: 9:00a.m 10:30a.m. IGCS, Conference Center Room 17 Intermediate: 10:30a.m 12:00p.m. IGCS, Conference Center Room 17	3 Information & Records Management 9:00a.m1:00p.m. IGCS, Conference Center Room 16, SPD Classroom 000309/0062	Professional Customer Service 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002341/0009	Pre-Retirement Planning Seminar 8:30a.m4:30p.m. IGCS, Conference Center Auditorium 000479/00076	6 Developing an Affirmative Action Plan** 9:00a.m 3:00p.m. IGCS, Conference Center Room 16, SPD Classroom 000661/0045
9 American Sign Language, Week 8 of 8* Basic: 9:00a.m 10:30a.m. IGCS, Conference Center Room 17 Intermediate: 10:30a.m 12:00p.m. IGCS, Conference Center Room 17	Essentials of Leadership** 9:00a.m1:00p.m. IGCS, Conference Center Room 16, SPD Classroom \$60 fee per participant 002285/0022	Veterans Day	Evaluating Performance** 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002337/0016 Coaching Basics** 1:00p.m4:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002334/0005	13

16	ADA: Americans with Disabilities Act** 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom Personnel Rules** 1:00p.m 4:00p.m. IGCS, Conference Center Room 16, SPD Classroom 000451/0065	Leading Teams** 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002336/0005 Creative Problem Solving: Processes and Tools 9:00a.m12:00p.m. IGCS Rm. W161, State Personnel Department South Conference Room 002447/0002	Time Management 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 000586/0051	Developing an Affirmative Action Plan/Veteran Writers** 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 001147/0030
23	24 Administrative Investigations** 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 000663/0030 Evaluating Performance** 1:00p.m-4:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002337/0017	Generations in the Workplace 9:00a.m12:00p.m. IGCS, Conference Center Room 16, SPD Classroom 002350/0005	Thanksgiving	27 HOLIDAY

Human Resource Certification Institute (HRCI) Recertification Credits for PHR/SHPR/GPHR assigned to qualifying courses, programs, and special events. For more information you may access to following website: http://www.hrci.org/

^{**}Restricted enrollment to supervisor/manager and HR personnel